

Austyn Snowden

Keynote Description

2018: The year of the PROM?

The keynote will address the need to measure the impact of chaplaincy and will briefly discuss many methods of doing so. It will then focus on the development and testing of a Patient Reported Outcome Measure (PROM) designed specifically to measure the impact of chaplains in healthcare. It will summarise results from three international studies, including one describing the benefit of healthcare chaplaincy from the GP perspective in primary care. It will conclude with an outline of a European research agenda led by ERICH in Leuven, Belgium.

Workshop Details

Measuring the impact of chaplaincy in healthcare

The workshop will focus on the practicalities of designing research and evaluation into healthcare chaplaincy. It will detail a simple protocol illustrated with flowcharts and timelines and discuss real world problems with such a project and how to overcome them, using data from a working example. Delegates will leave with a clear idea of how the PROM could be used in their organisation.